

Business Name: Finger Lakes Dental Care
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Comments/Notes: Two of the three handpieces You just sent back to me are not useable. I could not get the pins out. When I was able to finally get the one out I tried a bur. It got stuck and broke off while trying to remove it. The 3rd one is tight but was able to get the bur out. I have marked it and we will try it. If the burs stick I will send it back to you. Please have them tested and make sure they work before returning. Also I am VERY LOW ON HIGHSPEEDS NOW! Please return ASAP!! Thank You Diane

Equipment: Handpiece Repair

Item #	Quantity	Make	Model	S/N	Problem
1	1	Kavo	LUX M25L	2021-1057422	Head shakes
2	1	Kavo	LUX M25L	2021-10573885	Just received this back from you. Burs won't come out or go in
3	1	Kavo	LUX M25L	2022-1076437	Just received this back from you. Burs won't go in or come out
4	1	Kavo	S20K	2017-10000268	Head freezes up and won't spin

Tracking Code: 1Z65VV921212021043